

Important Hints for Your Health Insurance

You are excellently covered with extensive benefits of HALLESCHE. Below please find important information about your coverage at a glance.

When Do I Receive a Confirmation of Coverage?

You will usually receive a confirmation of coverage by HALLESCHE within the same day during the office hours for the presentation to the visa authorities or Authority for Foreigners. The condition for this confirmation is an application completely filled in. The details of the SEPA mandate and the proof of entry into the country may be handed in later.

When Do I Receive My Certificate of Insurance?

The certificate will usually be sent by mail to you directly by HALLESCHE after the complete application within two weeks. Please note that you will receive a second certificate for the compulsory nursing care insurance.

When Do I Receive My Insurance Card?

Your insurance card will usually be sent directly by HALLESCHE within 14 days after receiving the certificate. This serves as a proof of your insurance coverage with doctors and hospitals.

You Have Lost Your Insurance Card And Your Data Are Not Correct Any More?

Please send us an email with your new data to service@hallesche.de. Please state your first name and last name, the policy number and your date of birth. A new insurance card will then immediately be sent to you.

Whom Do I Inform of The Change of My Bank Details?

Please send an email with your new German IBAN, your first name and last name, the policy number and your date of birth to service@hallesche.de.

How Do I Have to Pay My Premiums?

HALLESCHE always deducts the premiums from your bank account at the beginning of the month. You do not have to do anything. Please note that with the first deduction of the premiums all premiums due since the application may also be deducted.

Are There Any Waiting Periods with My Contract?

There are no waiting periods.

What To Do In Case of a Hospital Stay?

Please present your insurance card on admission to the hospital. The hospital will then contact HALLESCHE and agree on a take over of the charges. Some hospitals will send you a private invoice as well. Please send this invoice to HALLESCHE.

What Is To Be Considered in Case of Short-Term Trips Outside Germany?

You are also excellently covered in case of short-term trips and may trust the HALLESCHE insurance coverage. The emergency hotline abroad is available 24/7/365 on +49 (0)711 66 03-39 30.

How Are Invoices Reimbursed?

As a private patient you will pay your invoices directly to your doctor or to the pharmacy. Please send the original of your invoices and prescriptions to:

HALLESCHE Krankenversicherung a. G.
Bereich LD-Gruppenversicherung
70166 Stuttgart
GERMANY

In order to accelerate the processing we ask you to hand in your invoices with the form "memorandum for invoices". This form is attached to your certificate. Alternatively, you may download this form on <http://www.hallesche.de/kurzmitteilung-fuer-rechnungen.pdf>. HALLESCHE will transfer the reimbursement amount agreed upon as per the tariff onto your account. A reimbursement usually takes two to three weeks.

When Does My Insurance Coverage of The Group Contract End?

The insurance coverage ends at the time of the end of the scholarship with a Max-Planck-Institute.

Contact Data of MAWISTA

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Contact Data of HALLESCHE

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Please note that the extent and conditions of the individual benefits are stated in the insurance contract.